

Dear Practice Manager,

Support your patients this winter with Check In and Chat calls from volunteers

I'm getting in touch about the NHS and Care Volunteer Responders (NHSCVR) programme, to let you know that our volunteers are ready to support your patients this winter through the **Check In and Chat service**. This free service provides friendly phone calls from volunteers, offering companionship and support to those who may feel isolated or in need of a little extra connection.

Research shows these calls can make a meaningful difference, with **42% of people surveyed saying they visit their GP less often thanks to the support they receive from Volunteer Responders**. By connecting patients with this service, you can help reduce unnecessary appointments and ease pressure on your team.

Booking volunteer support is straightforward, allowing you to quickly arrange volunteer calls for the people you support.

To make a referral online visit: nhscarevolunteerresponders.org

Or call the Support Team: 0808 196 3382

We're also hosting a free, short webinar on the Check In and Chat service on Friday December 6 at 1pm. Visit the website or [click here](#) for more information and to register.

Please can you cascade this information through to all practice staff to make them aware of this valuable service.

Best wishes

Sam Ward

Deputy CEO | Royal Voluntary Service

The NHS and Care Volunteer Responders programme is a large-scale, NHS-approved and funded volunteering initiative that supports the NHS and healthcare teams across England.