

Thank you for completing tasks as a Shopping/Pharmacy Volunteer

Community Response Skills

As a Shopping/Pharmacy Volunteer you have provided an important service helping people get their essential food and medication.

This certificate recognises the key skills this role requires:

**Effective Communication | Active Listening
Organisation | Time Management | Building Rapport
Empathy | Problem Solving**

By being a Shopping/Pharmacy Volunteer, you have also demonstrated:

Compassion and care for others

Thank you again
NHS and Care Volunteer Responders



Supporting the NHS

Service provided by:

