

NHS CARE

Volunteer Responders



**Sign up as an NHS
and Care Volunteer
Responder today!**

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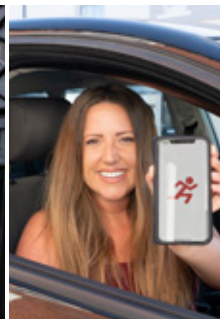
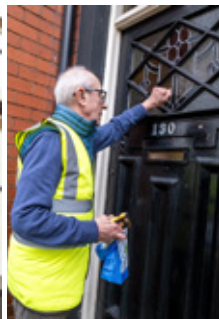
NHS and Care Volunteer Responders

NHS and Care Volunteer Responders is an app-based volunteering opportunity that's flexible, which means that you can fit volunteering into your busy lifestyle. You can toggle yourself on and off duty allowing you to have complete control over when and where you volunteer and or select shifts for a time that suits you. Whether you would like to volunteer from home, or in the community, there are volunteering activities to suit everyone.

Benefits of volunteering

By signing up to be a NHS and Care Volunteer Responder, you will provide valuable support to the NHS and help make a difference in your community. Volunteering also offers a host of personal benefits and is proven to boost self-esteem and mental well-being. In addition it provides opportunities to learn new skills and enhance your professional and personal development.

To find out more about each volunteering activity and how to sign up to volunteer, scan the QR code or search online for 'Volunteer Responders'



Volunteering opportunities

Telephone Support

Make telephone calls to people in need of a friendly conversation and some encouragement to help improve their overall wellbeing.

Driving Support

Transport medication or medical devices from NHS sites to people at home or between sites. Driving Support Plus volunteers may also be asked to enter the person's home to help with the storage of medication and medical devices.

Community Response

Help with a range of doorstep delivery activities including collecting and delivering shopping and essential items such as prescriptions from the pharmacy.

Community Response – Connect

Accompany people to lunch clubs, on walks, to the shops or to visit loved ones in hospital or care homes.

Site Support

Provide support for sites to improve patient experience or staff wellbeing including Stewarding at vaccination sites and Ambulance Support providing refreshments to crews at A & E bays.



How to sign up as a volunteer

To volunteer you'll need to be over 18 and have a smartphone to view shifts and accept task requests on the GoodSAM app.

Signing up is easy

- 1 Visit GoodSAM at goodsamapp.org
- 2 Make sure you have your ID ready such as a driving license or passport as this will be needed to sign up
- 3 Use the form to fill in your details
- 4 Complete the ID or DBS checks depending on the activity you are signing up for
- 5 Wait for your checks to be approved
- 6 Upon approval, toggle on duty
- 7 Check what shifts are available in the 'Activities' area of the app, select your shifts, and start volunteering

By signing up you become an active member of the team. We ask everyone to complete a task within the first month (if tasks are available in their area)

Training and support

There is a **Getting You Started Guide** for each of the volunteer activities. The guides offer specific and clear guidance on how to undertake the activity safely and effectively.

There are also Support, Problem Solving and Safeguarding Teams available to you everyday.



Useful contacts

Support Team

0808 196 3382

General queries/concerns

Reed Helpdesk

0161 537 3970

ID/DBS Help

Problem Solving Team

problemsolving@royalvoluntaryservice.org.uk

Help with volunteer concerns or issues

Safeguarding Team

safeguarding@royalvoluntaryservice.org.uk

For welfare or wellbeing concerns

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